

General Rules and Regulations

10.0 METERS

10.3 METER INSTALLATION

Meters will be installed by the Association and an initial reading taken within a reasonable time of the Application for Service. Likewise, when service is terminated, the Association will take a final reading.

D

10.4 METER READINGS

Each meter will indicate clearly the kilowatt hours and when applicable the units of demand.

10.5 ASSOCIATION PROPERTY DAMAGE

If a meter seal is altered, cut, or removed, without prior approval and knowledge of the Association, the person being supplied electrical usage through said meter will be assessed a non-refundable trip charge of \$100.00 for a safety inspection.

If the meters or other property belonging to the Association are tampered or interfered with, the member being supplied through such equipment will pay the amount which the Association may estimate is due for service rendered but not registered on the Association's meter, and for such replacements and repairs as are necessary, as well as for costs of inspection, investigation and protective installations. In addition, the Association may seek any and all other remedies, either actual or punitive, allowed by law. (See General Rules and Regulations – 13.0 POWER DIVERSION.)

10.6 SPECIAL MEASUREMENT

The Association will have the right, at its option and at its expense, to place special meters or instruments on the premises up to and including the meter of any member for the purpose of special tests of all, or any part, of the member's load.

10.7 METER ACCURACY AND TESTING

The Association will provide meter testing facilities as may be necessary to make the tests required by these rules.

The Association will make such tests with such frequency and in such manner and at such places as may be approved by the Board of Directors.


Chief Executive Officer

Issue Date: July 21, 2020

Effective Date: October 1, 2020

General Rules and Regulations

10.0 METERS

10.8 ACCURACY REQUIREMENTS FOR SERVICE WATT-HOUR METERS

No service watt-hour meter that has an incorrect register constant, test constant, gear ratio or dial train, or that registers upon no load ("creeps"), will be placed in service or allowed to remain in service without proper adjustment and correction.

No service watt-hour meter that has an error in registration of more than plus or minus two percent (2%) at light load, or at heavy load, will be placed in service. Demand meters may have an allowable error of not more than two percent (2%) of full scale deflection except that the allowable error for thermal type meters may be three percent (3%). Whenever on installation, periodic or any other tests a meter is found to exceed these limits, it must be adjusted. A meter creeps when, with all load wires disconnected, the moving element makes one complete revolution in ten (10) minutes or less.

Light load will be construed to mean approximately five to ten percent (5 to 10%) of the nameplate rated capacity of the meter. Heavy load will be construed to mean not less than sixty percent (60%) nor more than one hundred percent (100%) of the nameplate rated capacity of the meter.

Meters used with instrument transformers will be adjusted so that the overall accuracy of the metering installation will meet the requirements of this rule.

10.9 METER TESTING ON REQUEST

The Association will make a test of the accuracy of any electric service meter free of charge at the request of the member; provided that the meter has not been tested within the three (3) year period prior to such request and provided that the member will accept the results of such test as a basis for the settlement of the difference claimed. A written report giving the result of such test will be made to the members requesting same, the original record being kept on file at the office of the Association for a period of at least three (3) years. Members requesting meter tests where the meter has been tested within the previous three (3) years will be required to pay a \$50.00 charge. If upon testing the meter, the test results favor the member, the \$50.00 charge will be refunded to the member.

C



Chief Executive Officer

Issue Date: August 23, 2016

Effective Date: September 1, 2016

General Rules and Regulations

10.0 METERS

10.10 METER TESTS BY AN INDEPENDENT LABORATORY

Any service watt-hour meter will be tested by an independent meter-testing laboratory of the member's choice and acceptable to the Association upon written application by the member. For such test, the member will pay all charges incurred, plus a charge of \$50.00 to the Association, if test results find the meter not fast beyond the limits prescribed in the General Rules and Regulations- 10.0 METERS – 10.8 ACCURACY REQUIREMENTS FOR SERVICE WATT-HOUR METERS.

10.11 RECORDS OF TESTS AND OF METERS

A record will be maintained on each meter owned or used by the Association. Such records will show the date of purchase, manufacturer's serial number and date and result of the last test performed by the Association, which record will be retained for the life of the meter.

Whenever a meter is tested either on request or upon complaint, the test record will include the information necessary for identifying the meter, the reason for making the test, the reading of the meter if removed from service, the result of the test, together with all data taken at the time of the test in sufficiently complete form to permit the convenient checking of the methods employed and the calculations made. Such record will be retained for a period of three (3) years.

10.12 ADJUSTMENT OF BILLS FOR METER MALFUNCTIONS

If on test of any service watt-hour meter, made at the request of the member, it is found to be more than two percent (2%) fast at any load, additional tests will be made to determine the average error of the meter. The average error of the meter in tests made by the Association at the request of the member will be defined as the arithmetic average of the per cent registration at light load and at heavy load, giving the heavy load registration a weight of four (4) and the light load registration a weight of one (1).

C


Chief Executive Officer

Issue Date: August 23, 2016

Effective Date: September 1, 2016

General Rules and Regulations

10.0 METERS

P
U
C
C
o
d
e

C

T

C

C

D

When a meter is found to have a positive average error; that is, is fast in excess of two percent (2%) in tests made at the request of the member by the Association, the Association will refund to the member an amount equal to the excess charged for the kilowatt-hours and demand incorrectly metered for a period equal to one-half (1/2) of the time elapsed since the last previous test, but not to exceed thirty-six (36) months.

When a meter is found to have a negative average error; that is, is slow in excess of the two percent (2%) in tests made at the request of the member by the Association, the Association may make a charge to the member for the kilowatt-hours and demand incorrectly metered for a period equal to one-half (1/2) of the time elapsed since the last previous test, but not to exceed six (6) months.

If a meter is found to have an incorrect register ratio or multiplier, the error will be corrected. Where the error is adverse to the member, the Association will refund to the member an amount equal to the excess charged for the kilowatt-hours and demand incorrectly billed or metered for the period of time the meter was used in billing the member, not to exceed thirty-six (36) months. Where the error is adverse to the Association, the Association may make a charge to the member for the kilowatt-hours and demand incorrectly metered for the period of the time the meter was used in billing the member, but not to exceed six (6) months.

If a meter is found not to register, to register intermittently, or to partially register for any period, the Association may estimate a charge for the kilowatt-hours and demand used by averaging the amounts registered over similar periods, or over corresponding periods in previous years or such other acceptable information available, but not to exceed six (6) months.

If there is a discrepancy between a meter reading received through a remote reading device and the actual meter register, the adjustment may be made to reflect the actual meter register reading.


chief Executive Officer

Issue Date: February 18, 2015

Effective Date: May 1, 2015

General Rules and Regulations

10.0 METERS

10.13 PERIODIC TEST SCHEDULE

In the test intervals specified below, the word "years" means calendar years. The basic periodic test interval will not be longer than provided for in the following schedule:

- | | | |
|----|---------------------------|--------------------|
| 1. | Electronic Meters | Sixteen (16) years |
| 2. | Electro Mechanical Meters | Eight (8) years |

10.14 READING OF METERS

All meters will be read by the Association.

In the event the Association is unable to obtain a meter reading, an estimate of usage based on account history may be utilized until a meter reading can be obtained.

The Association will schedule, within available manpower limitations, annual visual check readings of Association meters.


Chief Executive Officer

Issue Date: August 23, 2016

Effective Date: September 1, 2016