

# Mountain View Electric Association, Inc.

## General Rules and Regulations

### 16.05 RESIDENTIAL PREPAID RATE

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#### AVAILABILITY

Available to single family residential and members as defined in Rate 16.01 Residential Demand Rate.

#### TYPE OF SERVICE

Single-phase 60-hertz with load requirements of 50 kVA or less at available secondary voltages.

#### RATES AND CHARGES

|                                                   |           |
|---------------------------------------------------|-----------|
| Grid Access, per day                              | \$1.316   |
| On-Peak Energy, per kWh, Monday – Friday* 5PM-9PM | \$0.34500 |
| Off-Peak Energy, per kWh                          | \$0.08625 |
| Power Cost Adjustment, per kWh                    | \$0.00    |

\*Excluded holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day

#### POWER COST ADJUSTMENT

The Power Cost Adjustment (PCA) may be adjusted from time to time to reflect variations in costs associated with providing electric service, as determined by the Association.

#### TERMS OF PAYMENT

The above rate is due and payable immediately prior to use of electricity. Service will be discontinued if funds are not available on the member's account.

#### TAXES, FEES, ETC.

Any tax, franchise fee, or other similar charge, however denominated, will be recovered by a surcharge only upon those members receiving service within the boundaries of the district and/or municipality imposing such tax or fee.

#### ELIGIBILITY

A summary of the program terms and conditions are as follows:

1. Only residential accounts with an Advanced Metering Infrastructure (AMI) meter qualify for participation in the prepaid metering rate. Members on budget billing are not eligible and no other rate structure will be applicable. The Association will allow enrollment into the prepaid metering rate if the member's electric service is located in an eligible area where remote connect and disconnect metering commands can consistently be received.
2. A minimum \$100.00 payment will be required to create a prepaid balance on the account. Once this payment is made, plus any applicable fees and charges, the account will be activated. Energy use will be calculated and then deducted from the prepaid credit balance on a daily basis.
3. Prepaid metering participants will not receive a monthly bill.



Chief Executive Officer

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4. Any account without a credit balance after energy use is calculated shall have electric service immediately disconnected. Prepaid metering participants may monitor account balance information via the Smarthub app, email notifications, text notifications, or by calling the Association's automated payment system. Participants can make payments toward their prepayment balance at any time to ensure their account maintains a credit balance.
5. Payments made on an account shall not be less than \$5.00
6. If a member wishes to convert from an existing account to prepaid metering, their deposit and accrued deposit interest will be converted to their prepaid balance. If the credit balance on the account after the deposit and accrued deposit interest refund is not \$100.00, the member must submit payment to get their prepaid balance to \$100.00 to begin the program. If the credit exceeds \$100.00, the Association may refund the remaining deposit balance per Rules and Regulations 9.0 Member Deposits.
7. At the time of enrolling in this rate, the member can indicate when they would like to receive a low balance alert from the Association. Low balance notifications will be provided via automated telephone call, e-mail, or text message, as selected by the member. The member is responsible for any mobile telephone or texting charges incurred due to notifications such as this, or from daily balance notifications they have opted to receive.
8. Member agrees that electric service may be immediately disconnected at any time the account does not have a credit balance including weekends, holidays, or during severe weather conditions regardless of the medical and health conditions of any person located at the address where electric service is furnished by the Association.
9. If a prepaid metering account is disconnected and electric service is not restored within ten days after the date of disconnection, then the account shall be considered as an inactive account; and the Association will mail a final bill to the member's last known mailing address on file. The member agrees to immediately pay all unpaid balances owed to the Association.
10. If the member elects to convert back to post-paid services, a deposit shall be required to be paid to the Association according to Rules and Regulations 9.0 Member Deposits. If electric service is terminated at the request of the member, any remaining credit balance on a prepaid metering account will be paid to the member by electronic fund transfer or by check, mailed to the member at the member's last known mailing address on file.
11. Members on the prepaid metering rate are subject to all other conditions, services and fees as defined by the Association's Rules and Regulations.



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