

## General Rules and Regulations

### 6.0 UNDERTAKING OF THE ASSOCIATION

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- 6.1 The Association will make every reasonable effort to provide continuous, reliable electrical service at a voltage not varying at the point of delivery more than 5% from the standard voltage. The Association will provide service under the appropriate rate schedule at one or more of the following standard 60 hertz voltages:

120 volts, single-phase, 2-wire  
120/240 volts, single-phase, 3-wire  
240/480 volts, single-phase, 3-wire  
120/208 volts, three-phase, 4-wire  
277/480 volts, three-phase, 4-wire  
2,400 volts, three-phase, 3-wire  
7,200 volts, single-phase, 2-wire  
7,200/12,470 volts, three-phase, 4-wire  
14,400 volts, single-phase, 2-wire  
14,400/24,900 volts, three-phase, 4-wire  
230 kV line-to-line, three-phase, 3-wire  
115 kV line-to-line, three-phase, 3-wire

The above list may not be fully inclusive of all voltages used throughout the system. In the past, other non-standard configurations may have been required to provide service due to the available facilities or circumstances.

- 6.2 The Association will own, operate, maintain and repair the lines and equipment up to the point of delivery but will not be required to install or maintain any lines or equipment beyond this point, except for meters and meter accessories, unless specifically provided for in the Association's schedules or contracts.
- 6.3 The Association will use reasonable diligence to provide and maintain uninterrupted service; but in case of cessation, deficiency, variation in voltage, or any other failure or reversal of the service resulting from acts of God, public enemies, accidents, strikes, riots, wars, repairs, orders of Court, or incurred by the appliances installed by or for the member, or other acts reasonably beyond the control of the Association, the Association will not be liable for damages, direct or consequential, resulting from such interruption or failure; nor is the Association liable for damages that may be incurred due to the presence of the Association's property on the member's premises.

  
Chief Executive Officer

Issue Date: February 22, 2017

Effective Date: April 1, 2017

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- 6.4 The Association may at any time that it deems necessary, suspend the supply of electrical energy to any member or members for the purpose of making repairs, changes, or improvements upon any part of its system. It will endeavor to furnish reasonable notice of such discontinuance to members, where practicable. C
- 6.5 The Association will endeavor to furnish continuous service but will not guarantee uninterrupted service. It is not liable for any damage which the member may sustain by reason of the failure or partial failure of the supply of electrical energy, or failure or reversal of phases, or variation in service characteristics whether caused by accident, equipment deterioration, repairs or other causes. Neither is the Association liable for damage that may be incurred by the use of any service wiring, connections, instruments, services or electrical appliances installed by or for the member. The Association is not liable for damage that may be incurred due to the presence of the Association's property on the member's premises. In case the member requires three-phase service, the installation and maintenance of adequate running over-current protective devices to protect against single-phase conditions and phase reversal are recommended, and their installations and maintenance are the responsibility of the member. C
- 6.6 The Association will not be responsible because of service interruptions or variations in service resulting from acts of God, or public enemies, accidents, strikes, riots, wars, repairs, orders of Court, or other acts reasonably beyond the control of the Association. It will not be liable for damages direct or consequential, resulting from such interruption or failure. C
- 6.7 The Association will, on request, give its members such information and assistance as is reasonably possible in order that members may secure safe and efficient service. C

  
Chief Executive Officer

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